



ROUTINE VISION BENEFITS

Troy Medicare Routine Vision Benefit for HMO & Dual Eligible Beneficiaries (D-SNP)

Troy Medicare offers coverage for both Medical and Routine Vision care. Medical Vision Care includes diagnosis and treatment of an eye disease or malady (like glaucoma, conjunctivitis, or cataracts). Routine eye care, on the other hand, includes diagnosis and treatment of non-medical complaints, like astigmatism, or farsightedness. Please refer to your Summary of Benefits or Evidence of Coverage (EOC) for coverage details on services related to Medical Vision Care. Medical vision care services require members to see Troy participating providers.

MEDICAL VISION COVERAGE: Troy provides coverage for Medicare approved services including medical eye exams and hardware for medical conditions like diabetes, glaucoma, and keratoconus. Members must use contracted Troy providers for all Medical Vision care services.

ROUTINE EYE CARE COVERAGE: For our members, we provide a benefit of up to \$50 towards a Routine annual eye exam and up to \$200 towards Routine eyewear (hardware) for Routine eye care.

You can go to your current eye doctor (optometrist) or an eye doctor of your choice for the Routine exam. Once you receive an exam, if the optometrist is willing to bill us, we will accept their claim and pay them up to \$50 for the exam and up to \$200 for hardware. This will be applied towards your Routine eye care benefit limits.

NOTE: If the optometrist is not willing to bill us, just send us a copy of your itemized receipt and we will reimburse you up to \$50 for the exam and up to \$200 for hardware like glasses.

This benefit is per year and applies to eye exams or eye wear purchases made from January 1 through December 31 each year.

For questions about your vision benefits, or to get help with reimbursement, please call Member Services at 1-888-494-TROY (8769), TTY users dial 711. During the months of April through September, we are available from 8:00 am to 8:00 pm ET, Monday through Friday. During the months of October through March, we are available from 8:00 am to 8:00 pm ET, seven (7) days a week.

Benefits may change on January 1 of each year.

Plans are offered through Troy Medicare, a Medicare Advantage HMO and HMO SNP organization with a Medicare contract. Enrollment in these plans depends on the plan's contract renewal with Medicare. Troy Medicare HMO SNP also has a contract with state Medicaid. Troy Medicare (HMO) and for Dual Eligible Beneficiaries (D-SNP) is an HMO plan with a Medicare Contract. Enrollment in Troy Medicare depends on contract renewal.

Troy complies with Federal civil rights law and does not discriminate based on race, color, national origin, age, disability, or sex.