

Introducing more convenient ways to use your OTC benefit card.

Beginning on January 1, 2020, you can purchase over-the-counter medications, health- and wellness-related products, first-aid supplies, and other qualifying items through NationsOTC. You can save on costs with OTC medicines as a first line of treatment for common ailments and minor emergencies.

Order Fulfillment Made Simpler



Retail



Phone



Online



Mail Order

Simply choose which option is most convenient for your needs, or take advantage of any or all of these available channels when using your benefit allowance. **It's that easy!**

PRODUCT FORMULARY

NationsOTC provides a robust formulary that includes a large variety of quality brand-name and generic products across all CMS-approved, OTC categories:

- Cold & Allergy
- Compression & Supportive Items
- Diabetes Care
- Digestive Health
- Eye & Ear Care
- Feminine Care
- First Aid & Medical Supplies
- Foot Care
- Health Supports
- Home Diagnostic & Patient Aids for Daily Living
- Home Health Care
- Incontinence*
- Oral Care
- Pain Relief
- Physical Fitness & Exercise Equipment
- Skin Care
- Smoking Deterrents
- Sun Care
- Vitamins & Dietary Supplements[‡]

Save money and time by visiting NationsOTC.com/troy or calling 1-877-228-4603 (TTY:711).

Member Experience Advisors are available Monday-Friday between 8 a.m. to 8 p.m. EST.

This information is not a complete description of benefits. Limitations, copayments, and restrictions may apply.

*Under certain circumstances these items may be covered under either Part B or Part D. When an item is covered by Part B or D, you would not use your OTC benefit to obtain this item because it is Medicare-covered.

‡Dual purpose items may be purchased after discussing with your provider (or satisfying other requirements your plan may specify).